

HOSPITALITY MANAGEMENT (880)

BIFURCATED SYLLABUS

(As per the Reduced Syllabus for ISC - Class XII Year 2022 Examination)

| SEMESTER 1 <i>(Marks: 35)</i> | | SEMESTER 2 <i>(Marks: 35)</i> | |
|-----------------------------------------|------------------------------------------------|-----------------------------------------|-----------------------------|
| UNIT NO. | NAME OF THE UNIT | UNIT NO. | NAME OF THE UNIT |
| 1. | Managerial Skills in Hospitality | 4. | Classification of Hotels |
| 2. | Hospitality: reach, growth and emerging trends | 5. | Operational Areas of Hotels |
| 3. | Customer Care in Hospitality | | |