### **HUMAN RESOURCE MANAGEMENT**

CREDITS: 3

#### **OBJECTIVE:**

➤ To provide knowledge about management issues related to staffing, training, performance, compensation, human factors consideration and compliance with human resource requirements.

### UNIT I - PERSPECTIVES IN HUMAN RESOURCE MANAGEMENT

9

Evolution of human resource management – The importance of the human capital – Role of human resource manager –Challenges for human resource managers - trends in Human resource policies – Computer applications in human resource management – Human resource accounting and audit.

#### UNIT II - HUMAN RESOURCE PLANNING AND RECRUITMENT

9

Importance of Human Resource Planning – Forecasting human resource requirement – matching supply and demand - Internal and External sources - Organizational Attraction - Recruitment, Selection, Induction and Socialization - Theories, Methods and Process.

### **UNIT III - TRAINING AND DEVELOPMENT**

9

Types of training methods –purpose- benefits- resistance. Executive development programme – Common practices - Benefits – Self development – Knowledge management.

### **UNIT IV - EMPLOYEE ENGAGEMENT**

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Compensation plan – Reward – Motivation – Application of theories of motivation – Career management – Mentoring - Development of mentor – Protégé relationships- Job Satisfaction, Employee Engagement, Organizational Citizenship Behavior: Theories, Models.

### **UNIT V - PERFORMANCE EVALUATION AND CONTROL**

9

Method of performance evaluation – Feedback – Industry practices. Promotion – Demotion, Transfer and Separation – Implication of job change. The control process – Importance – Methods – Requirement of effective control systems grievances – Causes – Implications – Redressal methods.

**TOTAL: 45 PERIODS** 

## **OUTCOME:**

➤ Learners will gain knowledge and skills needed for success as human resources professional.

# **REFERENCES:**

- 1. Gary Dessler and Biju Varkkey, Human Resource Management, 14t Edition, Pearson Education Limited, 2015.
- 2. David A. Decenzo, Stephen.P.Robbins, and Susan L. Verhulst, Human Resource Management, Wiley, International Learner Edition, 11th Edition, 2014.
- 3. Luis R.Gomez-Mejia, David B.Balkin, Robert L Cardy. Managing Human Resource. PHI Learning. 2012
- 4. Bernadin, Human Resource Management, Tata Mcgraw Hill, 8th edition 2012.
- 5. Wayne Cascio, Managing Human Resource, McGraw Hill, 2007.
- 6. Ivancevich, Human Resource Management, McGraw Hill 2012.
- 7. Uday Kumar Haldar, Juthika Sarkar. Human Resource management. Oxford. 2012